

Wen Extended Care

A Schlage Time & Attendance Case Study

Wen Extended Care Improves Effectiveness of Time and Attendance Tracking with Schlage HandPunch®.

“Our employees feel a lot more comfortable with the HandPunch® than they would with any kind of fingerprinting system.”

- Joseph Malone, Controller,
Wen Extended Care

Summary

Wen Extended Care gains accurate time and attendance records with Schlage HandPunch® biometric hand readers.

Business Need

In a nursing home, where so many people need daily attention, it's important to ensure that employees are arriving on time and staying through the end of their shifts. Wen Extended Care needed a reliable, fast and accurate system for ensuring that their 1,300 employees were on site for their entire shifts. The company's existing badge and time card system made time tracking and reporting difficult, as many employees lost their badges or time cards.

Challenges

Accurate attendance tracking was a must, not only for Wen Extended Care's own bookkeeping and payroll, but also for reporting to government agencies.



STATISTICS

Industry: Healthcare

Application: Time & Attendance

Biometric: HandPunch®

Hand Readers: 3

Users: 1,300

Geography: United States

"All our employees use the HandPunch®, even the supervisors."

- Joseph Malone, Controller,
Wen Extended Care

Solution

Wen Extended Care invested in Schlage HandPunch®, a highly reliable hand reader that verifies employees' identities in less than one second, based on the unique size and shape of their hands. "It doesn't take a fingerprint, which would have been very unpopular," said Malone. "We also like it because it's easy for our employees, who speak many different languages."

Having the HandPunch's automated records also ensures that any required reporting to government agencies will be absolutely accurate. Malone adds that the company also likes the fact that all of the hand readers at one site can be hooked up with a single modem, a cost-saving feature. "The hand reader system from Schlage provides exactly what we were looking for," said Malone.

Polling of punch data can be done on demand, or set up to run automatically at user-defined intervals. The hand readers are "daisy chained," so only one modem is required at each site, and phone line costs are minimized.

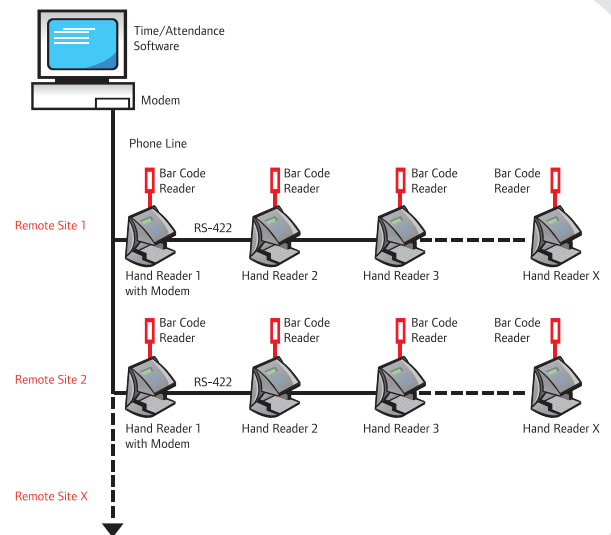
Results

The first hand readers were installed at Wen Extended Care in July 1998 and today they have a total of 14 hand readers installed in three locations. "We liked the hand reader a lot when we first saw it," said Malone.

The HandPunch hand readers enable Wen Extended Care to provide efficient, high-quality patient care.

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